



Department of Community Development

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TO: Parking Advisory Board
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SUBJECT: Courtesy Time information
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The table below shows the quantity of “transactions,” or number of times the courtesy button was pushed, each month this year. To track the trend of increasing courtesy button abuse, the transaction amounts for the respective months in 2023 and 2024 are included.

		January	February	March	April	May	June	July	Total
Quantity of courtesy time transactions	2023	20,862	18,024	20,815	17,902	19,621	18,654	18,523	134,401.00
	2024	18,562	16,960	16,888	17,043	18,983	16,839	18,865	124,140.00
	2025	18,032	15,738	19,419	28,153	31,674	30,250	32,430	175,696.00
	Percent Change 2024-2025	-2.86%	-7.21%	14.99%	65.19%	66.85%	79.64%	71.91%	41.53%
Revenue lost to courtesy time	2023	\$5,393.75	\$4,667.00	\$5,401.50	\$4,626.50	\$5,090.50	\$4,855.75	\$4,819.75	\$34,854.75
	2024	\$4,793.75	\$4,379.50	\$4,372.75	\$4,428.75	\$4,917.75	\$4,389.75	\$4,918.00	\$32,200.25
	2025	\$4,687.75	\$4,085.25	\$5,034.25	\$7,215.25	\$8,107.00	\$7,772.25	\$8,313.00	\$45,214.75

From 2024 to 2025, there appears to be a 42 percent increase in use of the courtesy button. This amount of “transactions” equates to \$45,214.75 in lost revenue from January 2025 to July 2025.

The Rapid City Regional Airport also eliminated the courtesy time for parking in the main airport lot. When you enter the lot at the airport, you pull up to a kiosk in front of a gate. The kiosk prints a ticket for you to take and the gate opens. You pull into the lot and park your vehicle. When exiting the lot, you pull up to another kiosk in front of a gate and scan your ticket. Formerly, if the ticket was issued less than 30 minutes prior, no payment was required and the gate would open. Now payment is required for all transactions.

The airport chose to start requiring payment for all parking because they are putting together an expansion plan for airport parking and need to fund the project.

Last week, a survey was sent out to downtown business owners via Visit Rapid City to gauge reaction to this potential change. The survey also included questions on other potential upcoming changes to the downtown parking system.