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TO:         Parking Advisory Board
FROM:       Anna Gilligan, Parking Operations Manager
SUBJECT:    Update on Parking Changes
DATE:       10/02/24

### Lot A (Stockgrowers Lot) relocation

Effective January 1, 2025, the City will relinquish possession of Lot A (Stockgrowers Lot). Lot A permits will be relocated to other nearby parking locations. Notification letters were sent out the last week of August informing permitholders of their proposed relocation area.

Some permitholders have opted to preemptively move their permits, but most will remain in the lot until the end of the year. The majority of the permits will be relocated to the parking structure, as it is the closest available parking for many permitholders.

### Tap-to-pay update

The tap-to-pay option on the meters was previously working, but in the last few months, Parking staff realized it was no longer functioning on any of the meters. After lots of trouble shooting with support, each meter is being sent back to IPS to have a part replaced. This is under warranty, so there is no cost associated. Currently, about 150 of our 660 meters have been fixed and two of the three pay stations have been fixed.

### Sensor update

IPS has requested additional information to be gathered from the sensors to determine next steps going forward.

Parking Enforcement staff conducted an occupancy study on Sept. 30 and Oct. 1 for two separate blocks downtown. Staff physically observed and noted when a vehicle parked in or vacated one of the spaces. This data was compared to the sensor information provided through the software system, and through this comparison, it was determined that the sensors/software are not accurately showing vacancy and occupancy for 14 out of the 26 spaces observed. The results of this study were sent to IPS immediately after completion. We will continue to work with IPS to resolve this issue.